

Warranty Form

Customer Information

Clinician's Name _____ Customer Account _____
 Address _____ Telephone _____
 _____ Country _____
 Reported by _____

Product Information (Please list all involved DENTAL RATIO Products)

Article Number	LOT Number	Placement Day (DD/MM/YYYY)	Removal Day (DD/MM/YYYY)	Position

General Patient Information (complete this section only, if returning implants)

Patient ID No. * _____ Age _____ F M
* For privacy reasons do NOT enter the name of the patient

Medical Record

Diabetes mellitus Psychological disorder Uncontrolled endocrine illness
 Radiation Tx-head/neck area Xerostomia Compromised immuno resistance
 Illness requiring steroids Lymphatic disorder Blood coagulation disorder
 Chemotherapy at time of implant placement Drug or alcohol abuse Immunologic disease

Allergies _____

Other local or systemic diseases which may be significant? _____

Smoker Yes _____ cigarettes/day No No significant findings

Implant Failure - Surgical Information (complete this section only, if returning implants)

Manuel Placement with Handpiece Adapter

If implant was placed and removed the same day, has another implant successfully been placed in the site during surgery?
 Yes No

If you experienced difficulty with inserting device/pre-mounted transfer part this occurred upon?
 Implant insertion Removal of device from implant Removal of implant from vial Other _____

Have there been present any diseases when placing the implants?
 Periodontal disease Diseased mucous membrane Local Infection/Subacute Chronic Osteitis Complication in site preparation

Quality of bone Type D1 Type D2 Type D3 Type D4
 Site tapped? Yes No Not applicable
 Profile drill used? Yes No Not applicable
 Holding key used? Yes No Not applicable
 Primary stability achieved? Yes No
 Osseointegration of implant achieved? Yes No
 Implant surface completely covered with bone? Yes No

Augmentation at the time of surgery?
 No Sinus Ridge Material used: _____

GTR membrane?
 No Yes Resorbable Non-resorbable
 Material used: _____

Warranty Form

General Information (complete this section only, if returning implant)

Hygiene around implant Excellent Good Fair Poor

Other circumstances?

- | | | |
|---|--|---|
| <input type="checkbox"/> Trauma/Accident | <input type="checkbox"/> Implant Fracture | <input type="checkbox"/> Inadequate Bone Quality/Quantity |
| <input type="checkbox"/> Biomechanical Overload | <input type="checkbox"/> Overheating of bone | <input type="checkbox"/> Previous Bone Augmentation |
| <input type="checkbox"/> Immediate Extraction Site | <input type="checkbox"/> Peri-Implantitis | <input type="checkbox"/> Nerve Encroachment |
| <input type="checkbox"/> Adjacent to Endodontic Tooth | <input type="checkbox"/> Infection | <input type="checkbox"/> Sinus Perforation |
| <input type="checkbox"/> Tongue (Pressure) | <input type="checkbox"/> Bruxism | <input type="checkbox"/> Bone Resorption |

When the implant failed there had been (check all that apply)

- | | | | |
|--|---------------------------------------|---------------------------------------|--|
| <input type="checkbox"/> Pain | <input type="checkbox"/> Bleeding | <input type="checkbox"/> Swelling | <input type="checkbox"/> Numbness |
| <input type="checkbox"/> Mobility | <input type="checkbox"/> Fistula | <input type="checkbox"/> Asymptomatic | <input type="checkbox"/> Inflammation |
| <input type="checkbox"/> Increased Sensitivity | <input type="checkbox"/> Hypertension | <input type="checkbox"/> Abscess | <input type="checkbox"/> Others: _____ |
- The Prosthesis has been fitted? No Yes, please complete Section Prosthesis

If the implant isn't removed: Are there any indications of the following? (please tick the appropriate box)

Expansion (mm): Bone loss _____ Dehiscence _____ Peri-Implantitis _____ Fenestration _____ Others _____

Please comment on why you think the implant failed / was removed:

Prosthesis Information (complete this section only, if returning abutments and restorations)

- Model Therapy in use
- Type of restoration? Crown Bridge RPD (upper) RPD (lower)
 Full (upper) Full (lower) Telescope Others _____
- Abutment inserted (date) Abutment removed (date)
- Torque control device used? Yes No Unknown Torque applied: Ncm
- Temporary restoration (date of insertion) Final restoration (date of insertion)
- Did the patient follow recall instructions? Ja Nein

Comment:

Instruments (complete this section only, if returning instruments)

- Approximate number of uses (Cutting Instruments only) Initial use 2 - 5 6 - 10 11 - 15 over 15
- Type of cleaning method Manual Ultrasonic Thermodesinfection Others: _____
- Type of sterilization method Autoclave Dry heat Chemiclav

Short description of incident:

Please return this questionnaire, the sterilized product and include X-Rays (as appropriate).

Use a padded pouch to return items - not to follow this recommendation may result in items getting lost during shipment voiding this guarantee program.

Autoclave all return products and label them as sterile.

Based on the DRS Guarantee Terms and Conditions, please consider replacing the above listed products.

Signature: _____ Date: _____